From: mtman

To: Microsoft ATR

Date: 1/6/02 11:53pm

Subject: Microsoft settlement

It is this families opinion that this entire fiasco is out of line. It is to the great detriment to even remotely consider any further action other than the basic settlement. MS is the industry standard and those companies like AOL are a pack of cry babies that can not or do not wish to compete. We feel that Microsoft has given us the very best product that our money can buy. We implore the department to settle right now and end this nonsense!

Mr. & Mrs. Richard F. Hill